

DESTINEY MONTGOMERY

CONTACT



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www.linkedin.com/in/destiney-montgomery

SKILLS

- Industry Standards Knowledge
- Environmental Regulations Compliance
- Environmental Auditing & Inspection
- Data Collection & Analysis
- Environmental Training Development & Delivery
- Environmental Vendor & Supplier Management
- Emergency Response Planning
- Proficiency in MS Office & EHS Software
- Air Emissions Permitting & Reporting
- Project Coordination & Management
- Incident Investigation & Root Cause Analysis
- Waste Management & Reporting

CERTIFICATIONS

- Certified EHS Manager ISO 45001 | ISO 14001
- ISO 14001: Environmental Management
- ISO 14001:2015 Lead Auditor - Environmental Management | Exemplar Global Certified
- ISO 31000:2018 Risk Management Guidelines

Environmental health and critical infrastructure protection professional with strong analytical and problem-solving skills. Proven ability to implement safety protocols, conduct risk assessments, and ensure regulatory compliance. Known for effective team collaboration and adaptability to changing needs. Skilled in hazard identification, emergency response planning, and employee training. Reliable in achieving results and maintaining high standards.

WORK HISTORY

December 2024 - March 2025

HSEQ Compliance Specialist, *Resolve Marine Group*, Fort Lauderdale, FL

- Implemented robust record-keeping systems to ensure accurate documentation was maintained by regulatory requirements at all times.
- Served as a point of contact for employees seeking guidance on compliance matters, instilling confidence in the organization's commitment to regulatory adherence.
- Assisted in preparing regular reports for senior management, detailing compliance activities and progress toward established goals.
- Reduced instances of non-compliance through meticulous monitoring of internal controls and periodic audits.
- **Lead Auditor** – Successfully led audits and ensured compliance with **ISO 14001, ISO 9001, and ISO 45001**, maintaining certifications and strengthening the organization's quality, environmental, and occupational health & safety management systems.

January 2024 - April 2024

Business Manager - Compliance *NEXTERA ENERGY RESOURCES*, Juno Beach, FL

- Collaborated on business management projects by meticulously monitoring and tracking risks, issues, and action items
- Maintained thorough documentation and records of all supply chain purchasing activities
- Minimized exposure risks by pinpointing and rectifying areas of noncompliance using SharePoint evidence retention software
- Achieved optimal results during external audits by diligently preparing documentation and providing evidence of strong internal controls
- Provided expert advice to senior management on potential risks and legal implications and recommended solutions for complex compliance issues
- Developed comprehensive project plans with clear timelines, milestones, and budget requirements, ensuring the timely delivery of high-quality results for over 75 projects

October 2022 - January 2024

- ISO 45001:2018 Lead Auditor - Occupational Health & Safety | Exemplar Global Certified
- HAZWOPER 40
- Human-Factored Procedure Writer, Procedure Solutions Management
- Good Documentation Practice and Data Integrity | ALCOA
- OSHA 30HR Construction Industry Outreach
- NERC CIP Foundations
- Cybersecurity Essentials, USF Corporate Training
- Modern Management Tools, USF Corporate Training
- Six Sigma - Yellow Belt

VOLUNTEER WORK

- Supported ISO 13485 compliance research for distribution of Incrediwear Holdings, Inc. medical devices
- Researched applicable federal laws to ensure the availability of wearable anti-inflammatory technology internationally
- Discussed the development of an Internal Management System to streamline compliance processes

NERC CIP Compliance Analyst *DUKE ENERGY*, Charlotte, NC

- Cultivated strong relationships with management, vendors, and executive teams through effective adherence to compliance regulations and meticulous evidence-retention practices
- Prepared documentation for audits and inspections for the North American Electric Reliability Corporation Critical Infrastructure Protection (NERC CIP) Standards while staying current with company procedures and changes to regulatory requirements
- Verified system information accuracy and integrity, bridging gaps through research and collaboration with internal personnel
- Presented complex information clearly to various stakeholders, including regulatory entities and utility representatives
- Streamlined internal audit processes and reduced non-compliance rate by 65% to ensure improved efficiency and accuracy in generating stations

November 2017 - October 2022

Service Schedule Administrator *DUKE ENERGY*, Charlotte, NC

- Generated over 150 department orders from internal departments, utility customers, and construction personnel daily ensuring accuracy and following company guidelines
- Optimized organizational processes by efficiently managing crew schedules within regulatory restrictions, enhancing productivity
- Collaborated with supervisors and team members to assess supply needs and maintain desired inventory levels
- Maintained detailed production logs and reports, facilitating management's informed operational decisions
- Regularly reviewed scheduled work orders for accuracy, resolving discrepancies before client impact leading to client satisfaction and technician productivity
- Trained and guided new team members to apply best practices and comply with protocols and regulations

March 2012 - November 2017

Dispatcher-Utility *SCANA CORPORATION-PSNC ENERGY*, Gastonia, NC

- Trained new dispatchers on company protocols, geospatial systems, and state gas transmission regulation requirements
- Coordinated multi-agency responses effectively during large-scale natural gas incidents and natural disasters
- Directed dispatching, routing, and tracking of 150 fleet vehicles
- Coordinated with company personnel and community resources to ensure timely and appropriate emergency responses
- Monitored and adjusted workloads for technicians in multiple states in response to changes in the operational environment
- Routed service orders from the customer contact center and service technicians, assessing requirements and communicating decisions for efficient resource utilization

June 2006 - March 2012

Customer Service Agent *SCANA CORPORATION-SOUTH CAROLINA ELECTRIC AND GAS*, Charleston, SC

- Managed high call volumes while providing exceptional customer support and maintaining professional composure
- Conducted periodic maintenance checks on Smart Meters to ensure

- optimal performance and reliability, minimizing downtime
- Collaborated with utility providers to coordinate meter installations, replacements, and upgrades as needed According to state regulatory requirements
 - Reduced billing errors by diligently cross-checking meter readings with reported usage data reducing inaccuracy rates by 65%
 - Ensured order accuracy for new utility electric and gas utility line installation
 - Served as liaison between different departments within organization facilitating smooth communication flow across teams
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EDUCATION

May 2019

B.A. Interdisciplinary Studies w/ concentration in Business Management

Belmont Abbey College, Belmont, NC